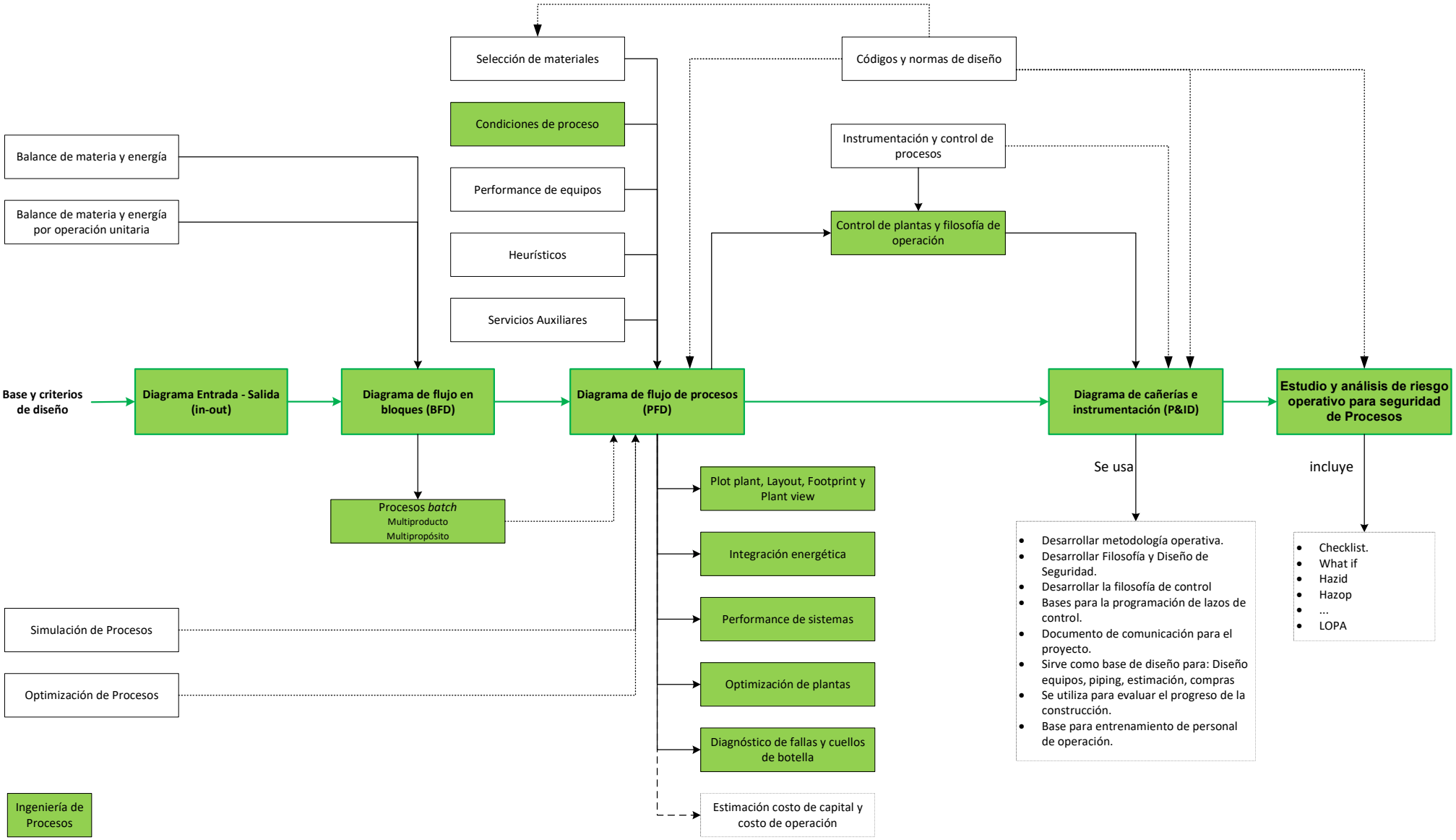Esquema conceptual de Ingeniería de Procesos
2023